

FAQs

Frequently Asked Questions

WHAT ARE OFFICE DEPOT PRINTER CARTRIDGES?

Office Depot ink and toner are remanufactured cartridges that have been engineered to deliver high quality printing performance at a great price. Since the cartridges are recycled, Office Depot provides customers with an environmentally sustainable printing option.

HOW DO OFFICE DEPOT INK AND TONER CARTRIDGES COMPARE TO NATIONAL BRANDS?

Office Depot ink and toner cartridges are tested to ensure they print as well or better than the national brand. All Office Depot printer cartridges are subjected to comprehensive testing including page yield, page density, print quality and color matching.

WILL USING A REMANUFACTURED TONER VOID MY WARRANTY?

Printer owners have the right to choose imaging supplies that offer them the best value, regardless of brand or printer model. This right is legally protected under the Magnusson-Moss Act, which makes it unlawful for any printer OEM, technician or service profession to void a printer warranty if aftermarket consumables are used.

WHAT IS THE WARRANTY ON OFFICE DEPOT INK AND TONER?

Office Depot ink and toner cartridges are guaranteed to be free of defects in components and workmanship for 12 months.

HOW DOES OFFICE DEPOT GUARANTEE ITS INK AND TONER?

- Office Depot will replace any cartridge found to be defective within the 12-month warranty period.
- Office Depot is supported by a US based technical support team that can be reached at [1-888-884-1987](tel:1-888-884-1987).

WHAT ARE THE DIFFERENCES BETWEEN OFFICE DEPOT CARTRIDGES AND CLONE COMPATIBLES?

Office Depot cartridges provide customers with a non-patent infringing, environmentally friendly product that is high quality, reliable and tested. Quality and manufacturing methods vary significantly among compatible manufacturers so quality, reliability and page yield cannot be guaranteed. Additionally, these products are not an environmentally sustainable option.